



What Keeps In-House Counsel and Compliance Officers Up at Night

JILL L. UREY, ASSISTANT GENERAL COUNSEL & CHIEF COMPLIANCE OFFICER
MID-ATLANTIC CIO FORUM

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Agenda

- 1. Overview of Glatfelter
- 2. Cybersecurity
- 3. Standardization of Global Processes
- 4. Data Classification and Retention
- 5. GDPR
- 6. Questions



THE GLOBAL SUPPLIER OF CHOICE

Worldwide resources to speed your new products to market



Glatfelter products are marketed in over 100 countries around the world



DIVERSE PRODUCT LINES

Across Three Business Units

Specialty Papers

\$844 million, 53% of Revenue

- Carbonless & Forms
- **■** Engineered Products
- **■** Envelope & Converting
- Book Publishing

Composite Fibers

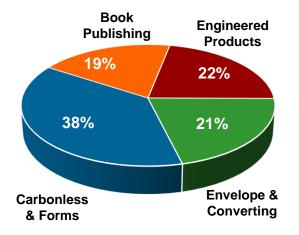
\$517 million, 32% of Revenue

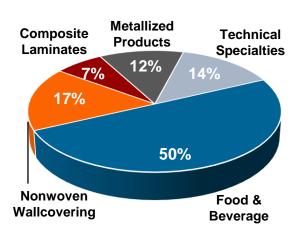
- Food & Beverage
- Nonwoven Wallcovering Base
- Metallized Products
- Technical Specialties
- Composite Laminates

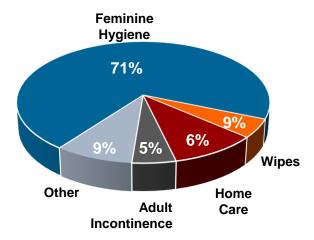
Advanced Airlaid Materials

\$244 million, 15% of Revenue

- **■** Feminine Hygiene
- Specialty Wipes
- **■** Adult Incontinence
- Home Care
- **Other Consumer Products**







Total net sales of \$1.6 billion



LEADING POSITIONS IN NICHE MARKETS

Specialty Papers

■ Inkjet Papers #1 ■ Greeting Cards #1 ■ Trade Book Publishing #1 **■ Carbonless Products**

■ Envelope

#2

#2

Composite **Fibers**

■ Tea Bags #1 ■ Single-Serve Coffee #1 ■ Nonwoven Wallcovering #1 **Advanced Airlaid Materials**

■ Feminine Hygiene	#1
■ Adult Incontinence	#2
■ Wipes	#2

Glatfelter partners globally with major companies and world class brands



Cybersecurity - "First Responders"

1,378,509,261 Data Records breached in 2016

Source: Thomson Reuters (http://thomsonreutersfinancial.lookbookhq.com/cultureofcompliance/DataBreaches)





59% felt only "somewhat prepared" to handle a data breach

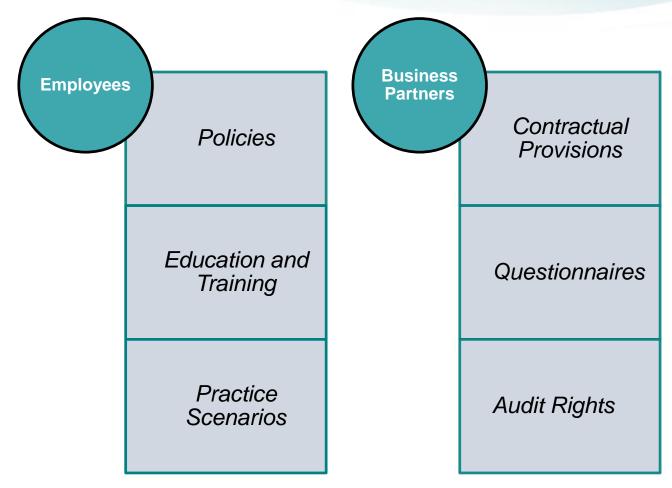
58% were highly involved in data breach response

55% were drafting incident response plans

Source: Grant Thornton's "2017 General Counsel Survey" (https://www.grantthornton.com/library/survey-reports/advisory/2017/general-counsel-emerging-role-strategic-advisor.aspx)



Cybersecurity – Proactive Strategies



Best Practice - Upfront Due Diligence on Employees and Business Partners



Standardization of Global Processes

Laws, Regulations, Rules, Standards

Compliance & Policies

Processes



Standardization – Finding a Path Forward



Explanation and Dialogue

Creativity and Finding Common Ground

Minimize Exceptions





Data Classification and Retention

Classification and Retention

Personal Data Protection/Privacy

> Litigation – Electronic Discovery



GDPR – Initial Project Steps (Glatfelter Approach)

Defining Project

- ➤ In-Scope Operations
- ➤ High Level Understanding
- ➤ Project Charter
- ➤ Proposed Budget

Defining Team

Project Management

Cross-Functional Team

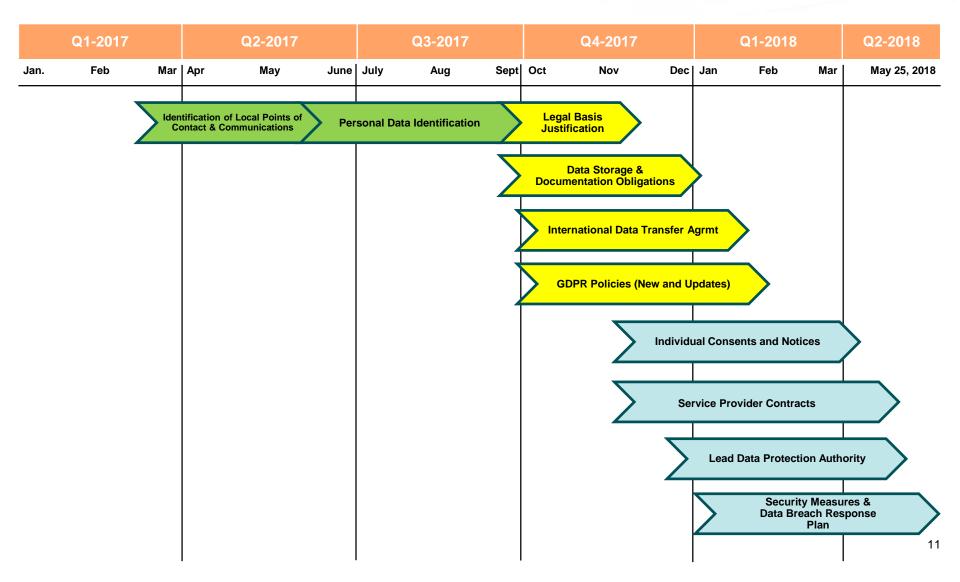
Outside Counsel **Executive Sponsorship**

•*IT*

- •HR
- •Legal
- Compliance
- Business
- Internal Audit



GDPR Project - High Level Timeline





Questions?

Thank you!

Jill L. Urey Glatfelter