



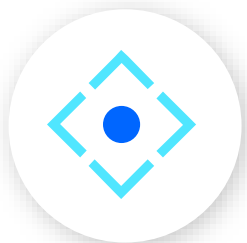
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 **Power Automate**
Intelligent automation for all

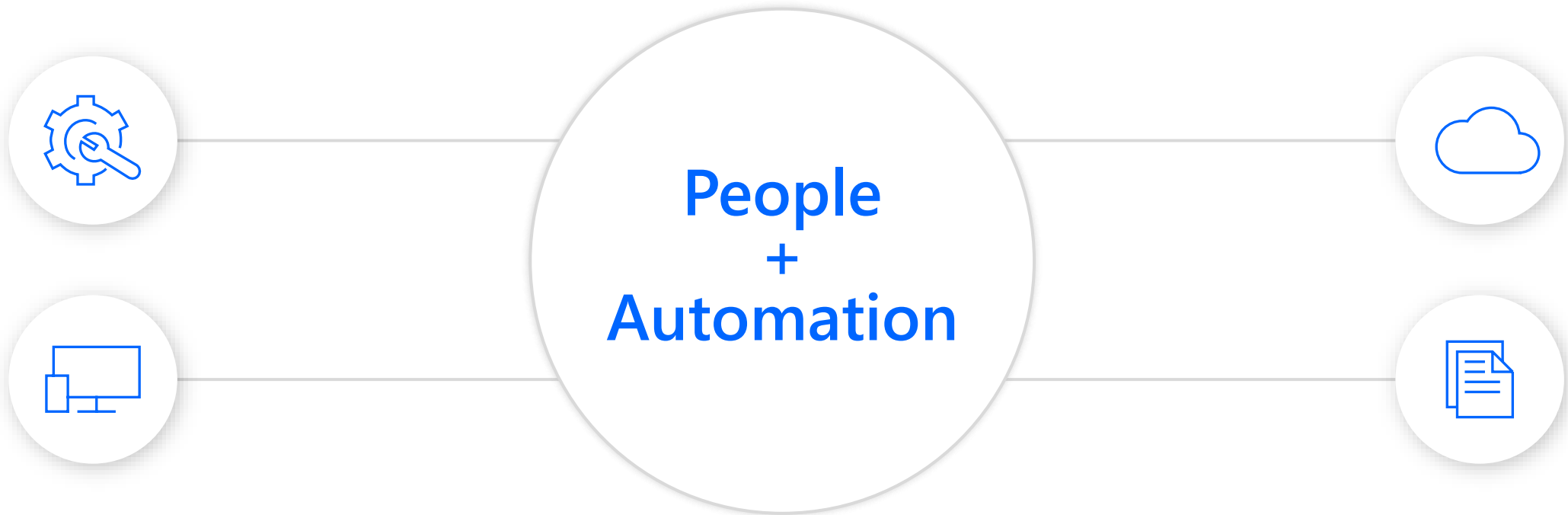


Automation for a modern world

Humans excel at **creative** and **strategic** thinking, but we spend much of our time performing **repetitive** and **manual tasks**



Microsoft
Power Automate



Empower your people to focus on what matters most

Automate the rest



**There is no off-the-shelf
solution for a
once-in-a-lifetime event**

City of Kobe, Japan

The city was overwhelmed by 40,000 daily calls from citizens seeking status updates on their relief funds

Each solution deployed with Power Platform less than 2 weeks to build

Solutions have been deployed to all citizens, which hits peak usage of 200K+ per day, and averaging 35K+ views per day



Power Automate drives business transformation

Learn how businesses reduced development costs and increased overall efficiency using Power Automate in this commissioned Total Economic Impact™ study.

199%

ROI over three years

\$1.41M

Worker time savings over 3 years, after applying a 50 percent productivity capture

27.4%

Reduced errors due to increased automation

[Read the Study >](#)

Results are for a composite organization based on interviewed customers. The Total Economic Impact™ of Power Automate commissioned study conducted by Forrester Consulting, April 2020.

The intelligent automation platform
businesses rely on every day.

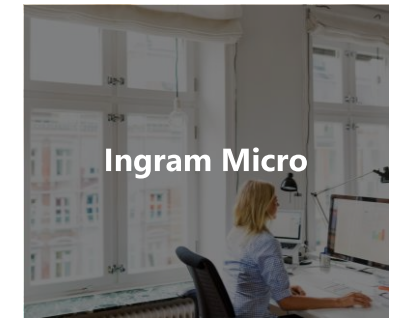
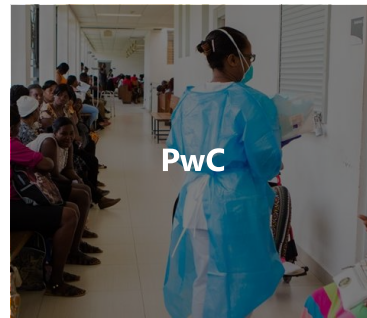
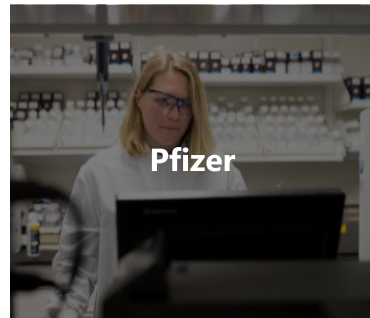
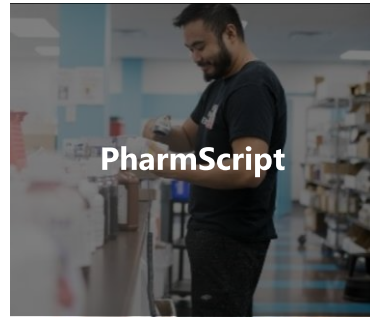


350,000+

organizations use Power Automate each month
and are launching millions of processes every day.

FORRESTER®





"The new solution is 10x cheaper., reduced development time by 4x, ...scale to 6x more load and much more resilient, secure and compliant"

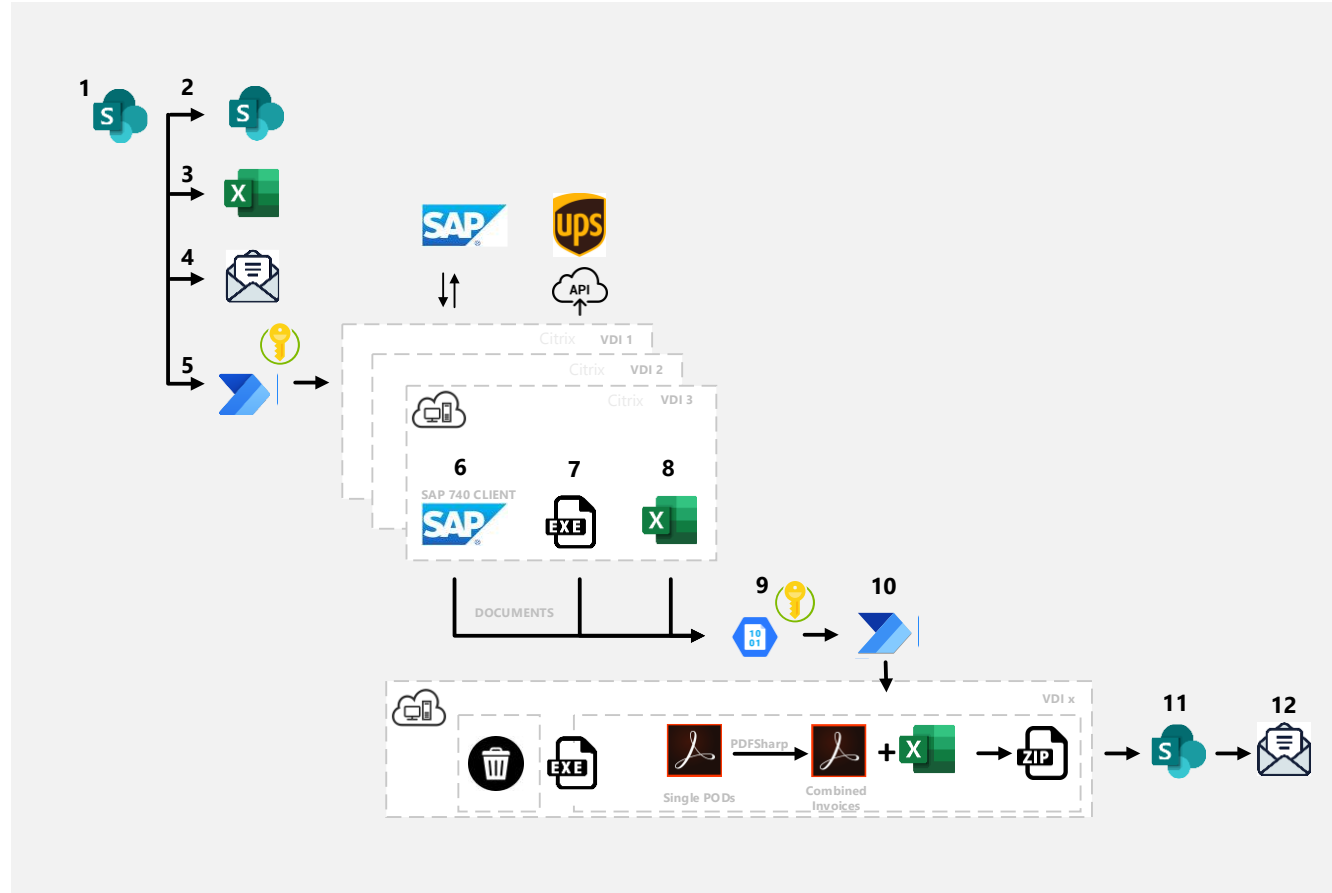
Lokeshwar Reddy Vangala, Senior Engineering Manager, The Coca-Cola Company



Streamlined Supply Chain Management

Coca-Cola uses **Power Automate** to streamline its order and invoicing procedures to scale demand

With RPA unattended mode in Power Automate, Coca Cola United can now **schedule and trigger events that increase automation of high-volume tasks**



"Coca-Cola innovation collided with our supply chain system," says Bob Means, Director of Business Solutions at Coca-Cola Bottling Company United. "Replenishing the high-tech, small flavor cartridges was best done by outsourcing production, but it created a back-office nightmare."

Power Platform

Low-code platform that spans Office 365, Azure, Dynamics 365, and standalone applications



Power BI

Business analytics



Power Apps

Application development



Power Automate

Workflow automation



Power Virtual Agents

Intelligent virtual agents



Data connectors



AI Builder



Microsoft Dataverse



Microsoft
Power Automate

Democratizing automation for everyone



Citizen Developers

Drive **organic adoption** and are inherently looking for ways to streamline their day-to-day work with accessible tooling.



Pro Developers

Brings value from **reusable components** to help the organization **unblock complex requirements** and reduce time to develop/deploy applications.

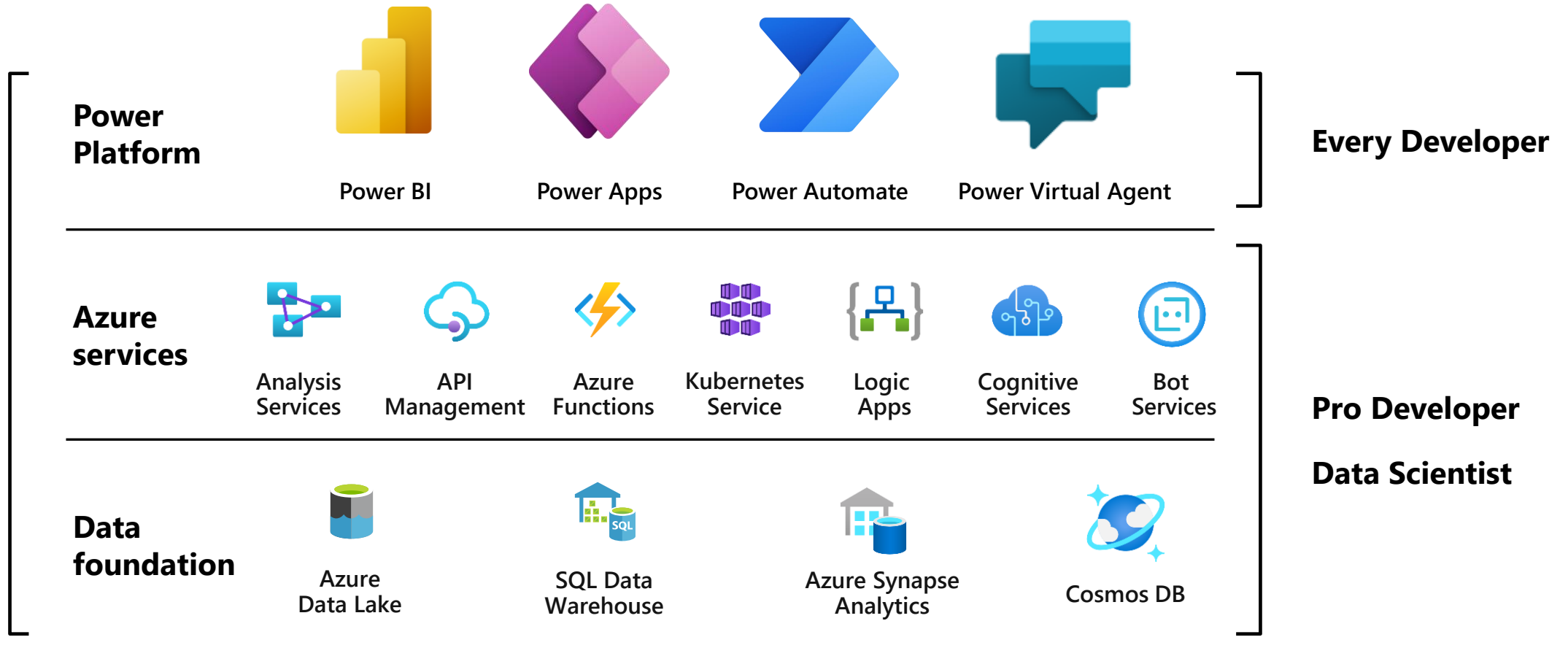


IT/Admin

Monitor and control **overall governance** across the ecosystem by managing **security, compliance** and usage.

A platform for all makers

ALM
(Application Lifecycle Management)



Every Developer

Pro Developer

Data Scientist

Leverage all the capabilities of Power Platform



Low-Code Applications



Enterprise Applications



Secured Web Portals



Mixed Reality Experiences



Intelligent Chatbots



Self-Service Analytics



Communication Tools



Core Business Applications



Collaboration Tools



User Experiences

Process Automation

Data and Services



Robotic Process Automation (RPA)



Digital Process Automation (DPA)



Artificial Intelligence



Centralized Approvals



Business Process Management (BPM)



Productivity Suite Data



Core Business Data



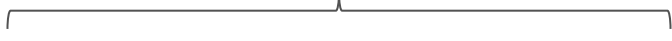
Cloud Services and Storage



Legacy On-Premises Data



Modern Data Service

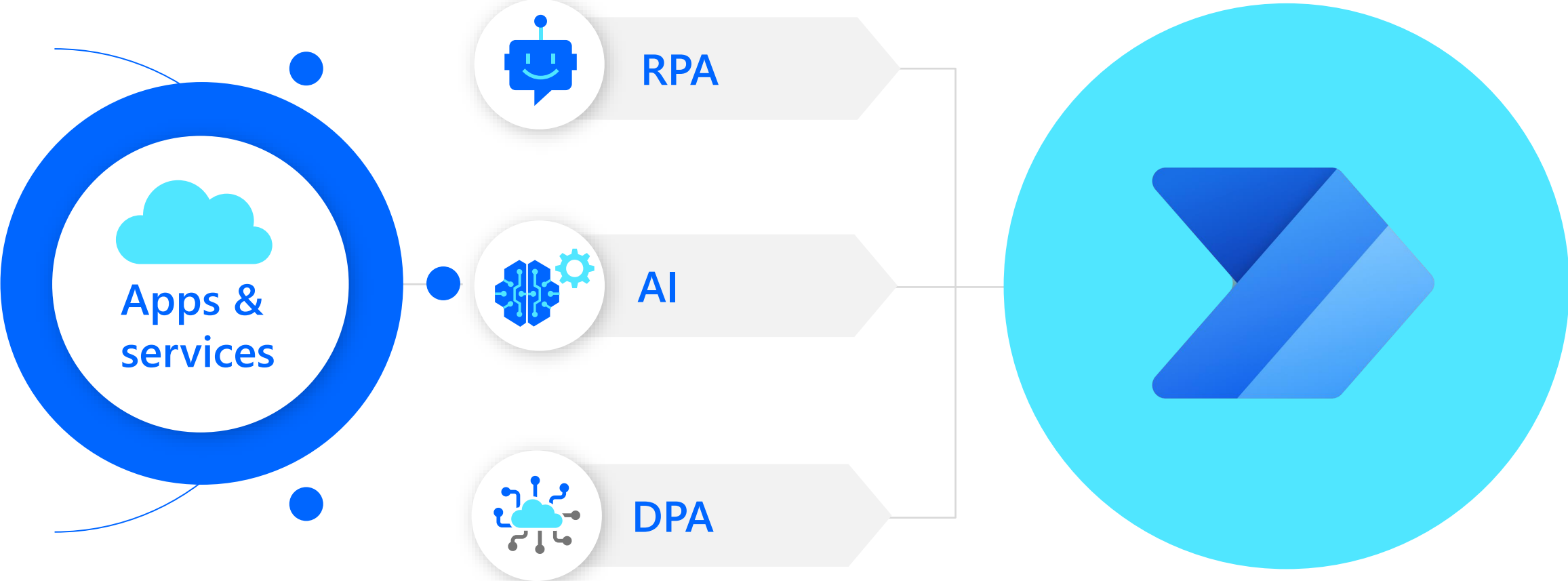


400+ Connectors



+ many more

Convergence into one intelligent automation platform



Intelligent Automation Platform



Robotic Process Automation

Automate UI actions in desktop or browser, across legacy and modern apps

UI-based Automation



Digital Process Automation

Build simple to complex workflows with hundreds of *pre-built* or custom connectors

API Automation



Infusion of Artificial Intelligence

Infuse AI/ML into any workflow to transform data into actions, without code

Intelligent Automation



Intelligent Automation Platform



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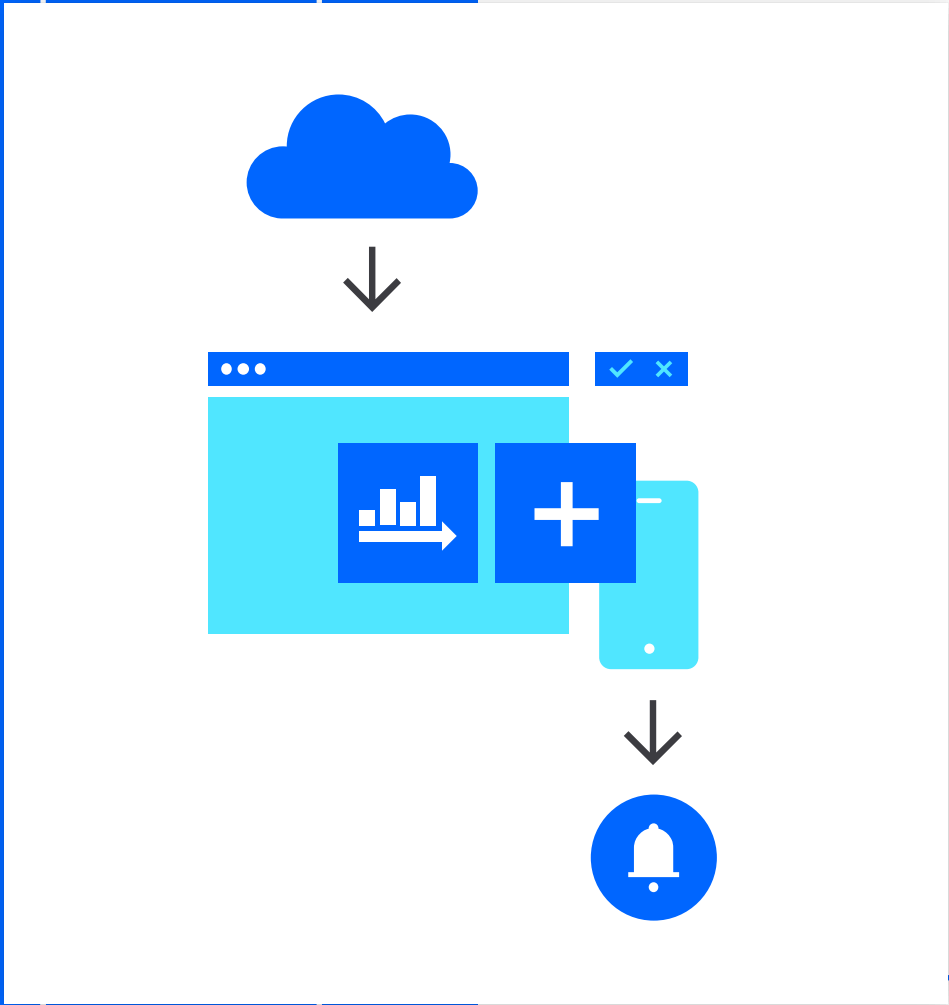


Infusion of Artificial Intelligence

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Intelligent Automation





The Need for RPA





Break down barriers to automating legacy software

Robotic process automation (RPA) enables to automate mundane, rules-based tasks on your desktop, without APIs.

Opens the world of automation to include software that's old or new, on-premises or in the cloud.

Robotic Process Automation (RPA)

	 Attended Human initiated	 Unattended Fully automated
Overview	Drive efficiencies and automate manual, individual tasks across desktop and web	Accelerate the automation of high-volume and tedious tasks without lifting a finger
Scenario	On-demand task automation	Automate company processes at scale
Audience	Citizen developer in business unit	Automation specialist (for now) in a Center of Excellence dedicated to RPA
Requirement	User signed in on their device/human initiated	Jobs on dedicated machines/robots do the work



Power Automate Desktop

Democratize automation across your organization with low-code RPA

**Now Available to
all Windows 10 users
at no extra cost**



Overview of Power Automate Desktop



Rich drag-and-drop designer experience for building and running flows on the desktop



Diverse set of connectors to many different systems, including **SAP, legacy terminals, Java apps, Citrix, etc.**



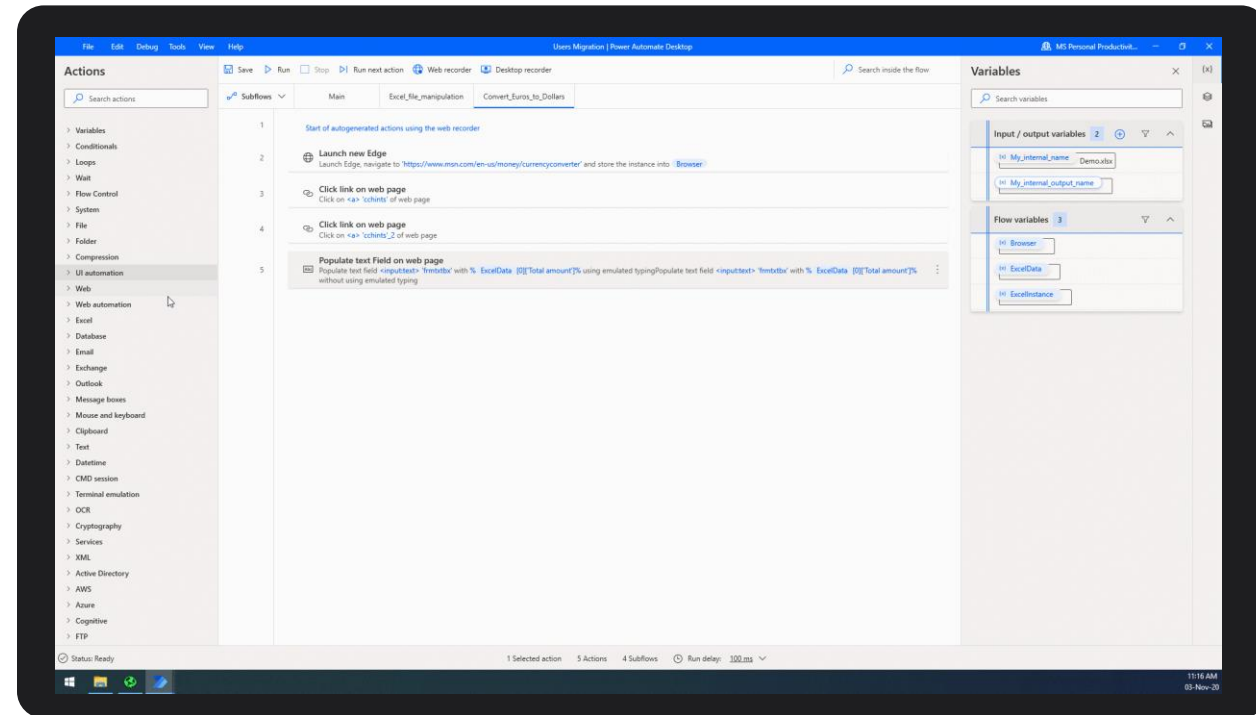
Multiple levels of exception handling to enable automation of complex cases that require validation



Detailed run logs with per-action inputs & outputs



Desktop flows (previously UI flows) v1, released in April 2020, remains supported



Demo

Power Automate Desktop

Intelligent Automation Platform



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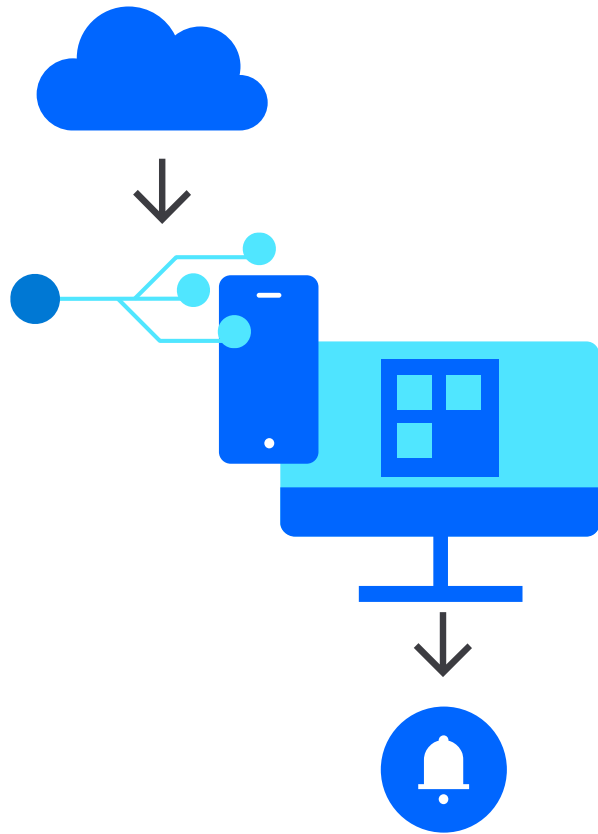
API Automation



Infusion of Artificial Intelligence

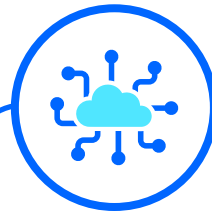
Infuse AI/ML into any workflow to transform data into actions, without code

Intelligent Automation



The Need for DPA

(Digital Process Automation)



Empower citizen developers to automate with native connectors and no-code

DPA is API-based automation in Power Automate and enables you to streamline and optimize your systems across your people, processes, and technology.

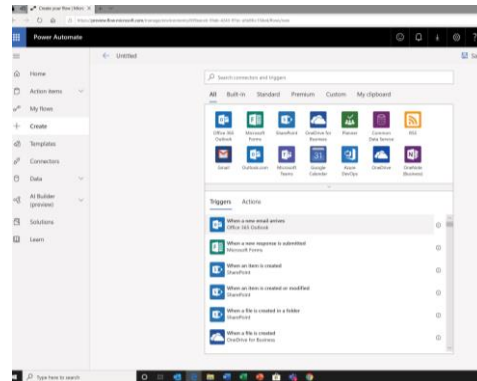
Endless automation with built-in connectors

Pre-built connectors



Connect to 1st & 3rd party services with built-in connectors

Hundreds of triggers



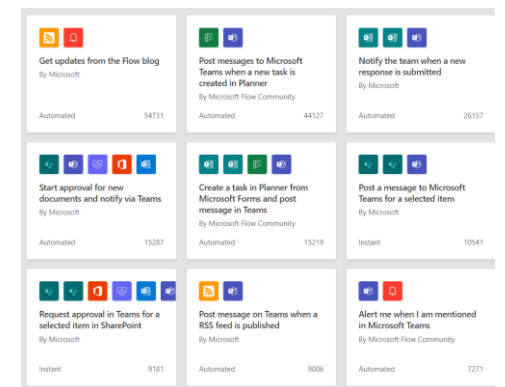
Initiate your workflows in whatever way is most convenient

Thousands of actions



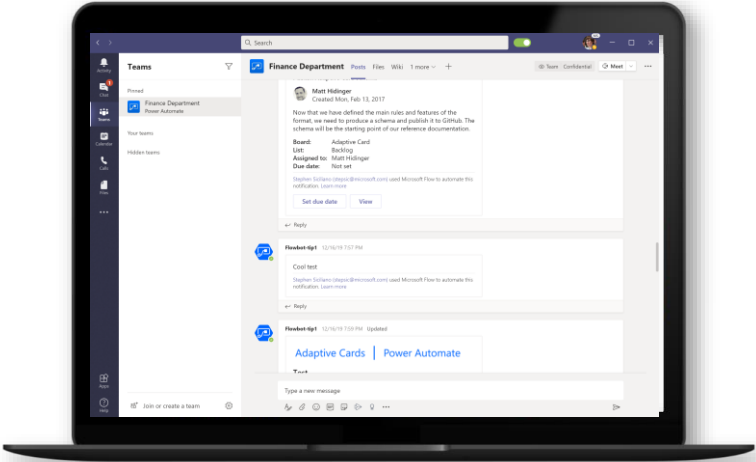
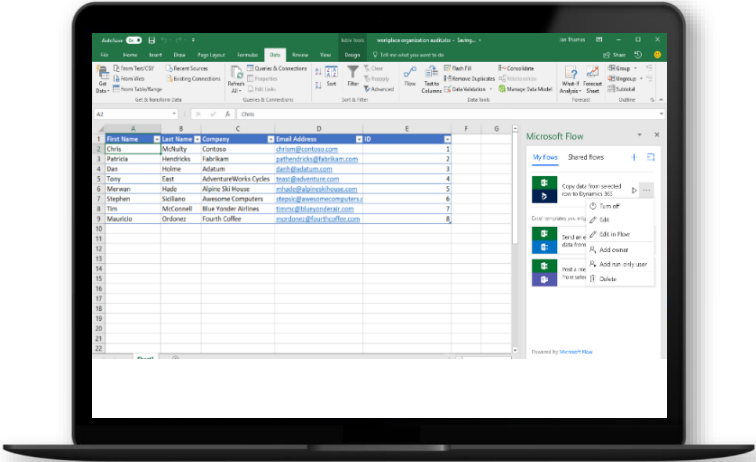
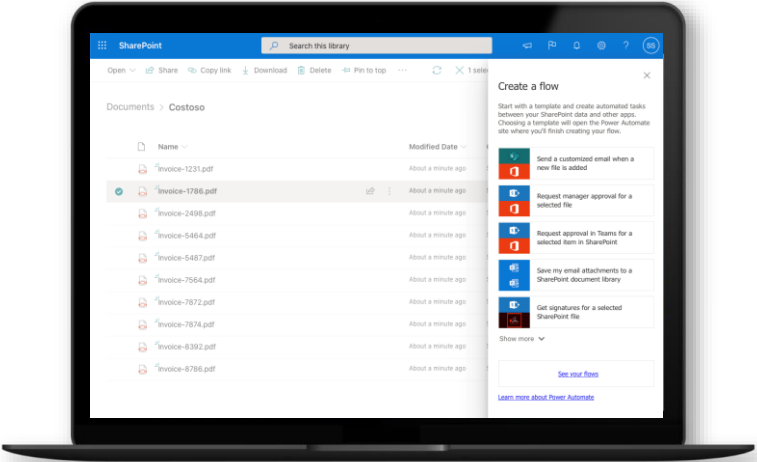
Choose from built-in actions or create your own, using cloud services or on-premises solutions

Pre-built templates



Get started quickly with a large set of curated, pre-built templates

Seamless automation across Microsoft 365



Demo

DPA + RPA

Intelligent Automation Platform



Robotic Process Automation

Automate UI actions in desktop or browser, across legacy and modern apps

UI-based Automation



Digital Process Automation

Build simple to complex workflows with hundreds of *pre-built* or custom connectors

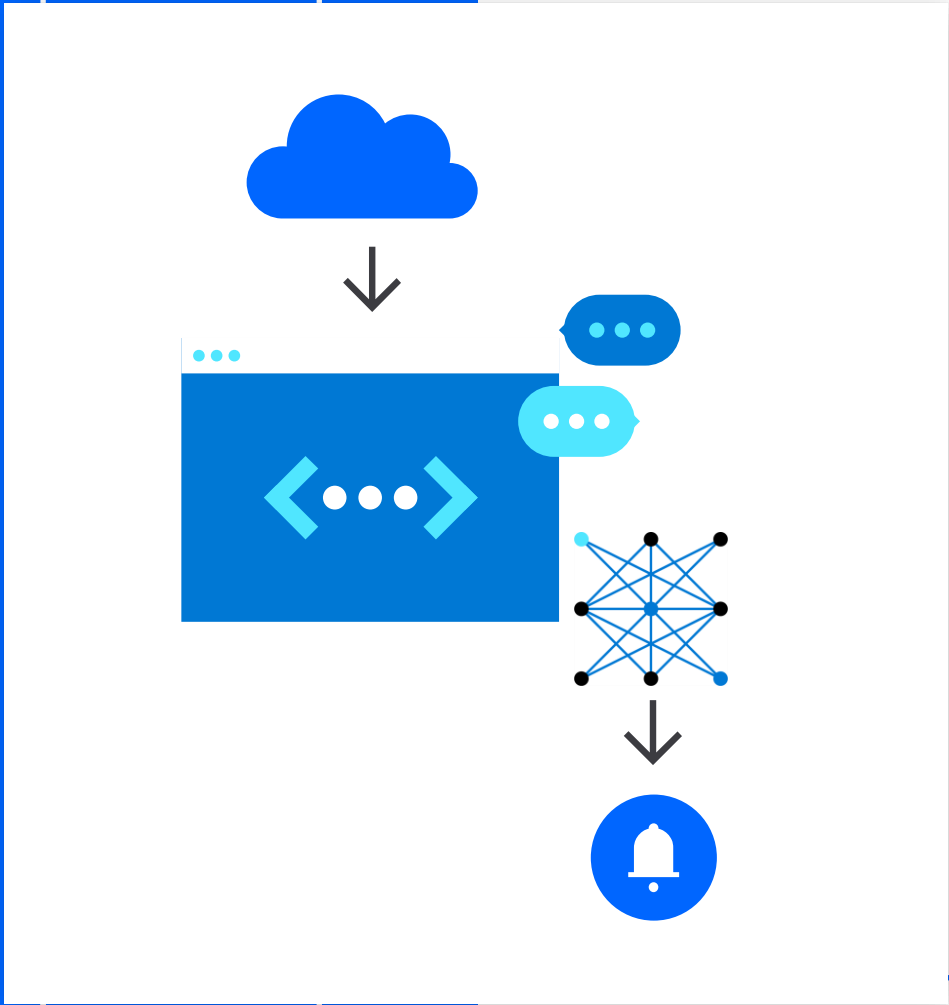
API Automation



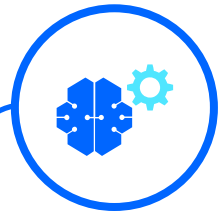
Infusion of Artificial Intelligence

Infuse AI/ML into any workflow to transform data into actions, without code

Intelligent Automation



The Need for AI



Increase org-wide efficiency through Artificial Intelligence powered workflow

Build, train, and publish AI models without needing a single line of code

Automate with AI Builder



Infuse AI into any workflow to turn data into actions, without code



Documents

Forms processing
Business card reader
Receipt processing



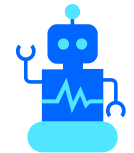
Language

Language detection
Category classification
Key phrase extraction
Sentiment analysis



Images

Object detection
Text recognition OCR



Decisions

Prediction

Demo

AI Builder + DPA + RPA

Intelligent Automation Platform



Robotic Process Automation

Automate UI actions in desktop or browser, across legacy and modern apps

UI-based Automation



Digital Process Automation

Build simple to complex workflows with hundreds of *pre-built* or custom connectors

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Boston-based social justice and health care nonprofit, serves impoverished communities in 10 countries, striving to bring modern medical science to those most in need.



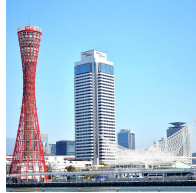
We are excited to leverage Power Automate RPA capabilities for use cases ranging from processing invoices and checks, to improving the efficiency of digitizing paper data by health workers and clinicians in our care delivery sites.

– Bella Chih-Ning,

Senior Information Systems and Analytics Manager, Partners in Health



City of
Kobe



Coca-Cola



“

*The common thread running between these three organizations ... is **the need to rapidly build and deploy automation** solutions at scale*

*Empowering those closest to the problem with **low-code automation tools**, organizations are breaking down barriers to make an impact in the communities they serve*

”

Join the Power Automate community



Power Automate
Community

@aka.ms/PAU-Comm



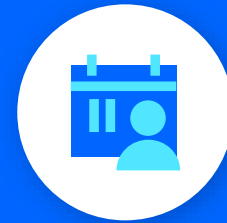
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Monday and
Tuesday Video
Series

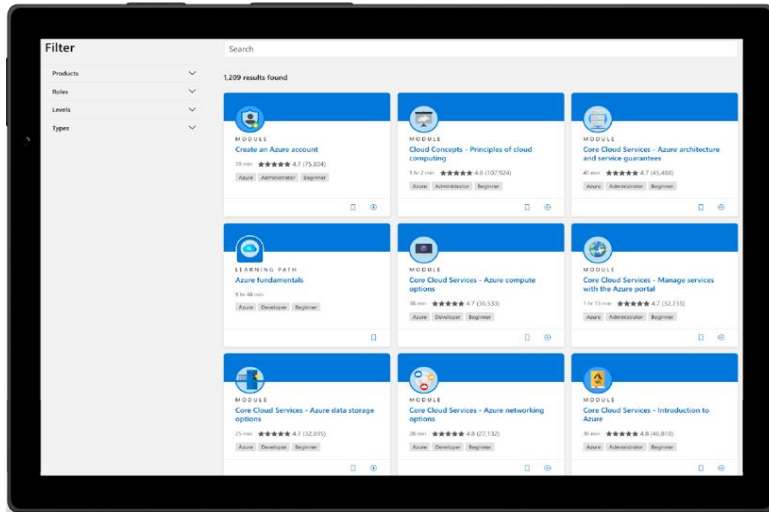
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See what is
coming

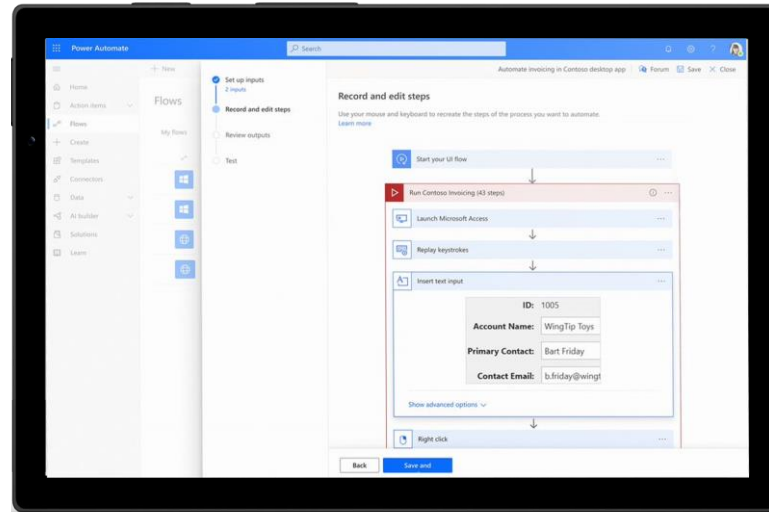
@aka.ms/PAU-roadmap

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Thank You!