Samuel Peacock

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Education

2018 - PRESENT | TOWSON UNIVERSITY

- Major: Computer Science
- · Honors:
 - \circ Mid-Atlantic CIO Forum Scholarship
 - o James W. Smith Scholarship
 - Eunice Bowers Schmied and Otto Karl Shmeid Memorial Scholarship
- Dean's List, Fall 2018 Spring 2021
 Cum. GPA 3.97
- 0 Guill. GI II 5.57
- Related coursework: Data Structures and Algorithms, Software Engineering, Programming Languages, Object-Oriented Programming, Web Development, Software Testing, Database Management

Research & Publications

• **S. Peacock**, L. Deng, J. Dehlinger, S. Chakraborty, "Automatic Equivalent Mutants Classification Using Abstract Syntax Tree Neural Networks," *2021 IEEE International Conference on Software Testing, Verification and Validation Workshops (ICSTW)*, 2021

Skills & Abilities

PROGRAMMING LANGUAGES

· Python	• Java	• JavaScript	• C++
LIBRARIES AND SOFTWARE			
 Scikit-learn 	 NumPy 	 Docker 	 Jupyter
 PyTorch 	 Pandas 		Notebook

Experience

$RESEARCH\, ASSISTANT \,|\, TOWSON\, SOFTWARE\, ENGINEERING\, RESEARCH\, GROUP \,|\, FEB.\, `20-PRESENT$

- $\cdot \ \ Led a research project utilizing machine learning techniques to reduce costs in software testing practices$
- Performed machine learning research using Jupyter Notebooks, as well as PyTorch, scikit-learn, pandas, and NumPy libraries on Lambda machine learning servers
- · Analyzed research findings using various statistical methods

SUPPORT DESK ASSOCIATE | STUDENT COMPUTING SERVICES, TOWSON UNIVERSITY | AUG. '19 – JUNE '21

- Provided in-person and remote technical and account support to students for both personal devices and university supported software
- + Restocked and troubleshot Wēpa printing stations on campus
- $\cdot \ \ Utilized \ \ Solar Winds \ Web \ \ Help \ \ Desk \ ticketing \ system \ to \ track \ incoming \ and \ pending \ issues$

SUPPORT DESK MANAGER | STUDENT COMPUTING SERVICES, TOWSON UNIVERSITY | JUNE '21 – PRESENT

- Trained incoming employees
- Collaborated with 5 other managers to monitor 20 employees' productivity and provide feedback and assistance as necessary
- · Facilitated communication between associates and upper-level management
- + Performed the tasks of a support desk associate