**Ryan Gilbert**

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**EDUCATIO**N

**Towson University, Towson MD** Expected December 2024

**Bachelor’s Information Technology *GPA 4.0***

* Relevant coursework: Fundamentals of Information Systems & Technology, Gen computer Science, Introduction to Cybersecurity

**Carroll Community College** December2021

**A.S Information Technology *GPA 3.31***

* Relevant coursework: Introduction to Computer Science, Calculus I, Introduction to Object Oriented Programming, Computer Repair and Support, Introduction to Web Development

**TECHNICAL SKILLS**

Proficient: SQL, Sailpoint, Onestop, Python, Bulkloader, Visual Studio, Css, Html, C++, Java, Microsoft Proficient, Excel

**LEADERSHIP EXPERIENCE**

**STEM Capstone – Machine Learning Facial Recognition Project, Carroll Community, Spring 2021**

**Logistics Lead**

* Led a team of four to develop facial recognition software to automate face mask wearing procedures for the college
* Applied a method of trial and error to work through our projects problems
* Learned about how a business operates with wait times, and how to work around the schedule

**STEM Scholar Award, Carroll Community Citation Earned May 2019**

* Selected for a program that STEM and learned to apply myself to a modern work environment
* Learned different aspects of a business including leadership, courtesy, and knowing how a business operates

**Python Capstone Project, Carroll Community: Winter 2018**

**Logistics Lead**

* Led a team of four with creating original code for a CIS -105 class in python
* Created a fully original playable game as the end result of the project
* Learned different techniques in recognizing and fixing errors in python

**Stem Business meeting Fall 2018**

* Placed fifth in the state for Excel during STEM competition through various tests on Excel
* Attended a conference made up different business competitions, tests and events inviting high schools in Maryland

**WORK EXPERIENCE**

**Blue Cross Blue Shield, Ownings Mill, MD June 2022 – present**

**Information Security Intern**

* Resolved and escalated Onestop tickets as required using good judgment
* Managed user access issues with use of Sailpoint to assign roles
* Utilized SQL developer and SailPoint to verify user access

**Hampstead Liquors, Hampstead, MD August 2021 – June 2022**

**Liquor Stocker**

* Fixed computer inventory system crash with reupdating and cataloging all liquor information that was lost
* Managed liquor in stock with reporting to owner about inventory needed

**Wendy’s, Hampstead, MD October 2019 – August 2021**

**Shift Leader**

* Ensured employees completed their work tasks and coordinated responsibilities for day-to-day operations
* Managed four employees while in the shift leader role; reported to the general manager

**WORK EXPERIENCE**

* CIS club, Cyber Defense club, Towson Gaming club, Towson League of Legends team