**Taylor Webb**

Union, NJ | Towson, MD

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**EDUCATION**

**Towson University, The Fisher College of Science and Mathematics**  Towson, MD

*Bachelor of Computer Science | Minor in Business Administration* Expected Graduation: May 2025

*Honors College*

* **GPA:** 3.40
* **Relevant Coursework:** General Computer Science, Introduction to Cybersecurity, Basic Statistics

**Rutgers University- New Brunswick, Rutgers Business School** New Brunswick, NJ

*Bachelor of Accounting* August 2021- May 2022

* **GPA:** 3.40
* **Dean’s List**: Spring 2022
* **Relevant Coursework:** Introduction to Financial Accounting, Introduction to Microeconomics, Introduction to Macroeconomics, Calculus I

**WORK EXPERIENCE**

**Solix Inc. | Blue Cross Blue Shield Affiliate**  Parsippany, NJ

*Contractor | Technical Support Specialist* November 2021- Present

* Assist agents in troubleshooting and operating Blue Cross Blue Shield systems
* Authenticate agents to gain access to secured databases through programs such as Cisco AnyConnect Secure Mobility Client, Citrix Gateway, and SecurePassPlus
* Support agents in creating new accounts, passwords, security questions, and unlocking accounts

**Amazon**  Clark, NJ

*Lockerplus+ Customer Service Associate*July 2022-October 2022

* Operated Amazon systems to assist customs in package pickup and delivery
* Provided customers with quality customer service pertaining to Amazon service questions and usage
* Facilitated the delivery and return of customer orders throughout the Lockerplus+ Department

**1000 Degrees Pizza**  Springfield, NJ

*Store Manager* January 2020-August 2020

* Oversaw daily operations of the store to ensure productivity rates and employee morale met company expectations
* Trained new employees and taught them how to operate pizza building stations and retail
* Accounted the earnings gained at the end of each shift and disbursed them accordingly

**DIGITAL CYBER SECURITY COURSE BADGES**

**Solix Inc.**

* Cyber Security Training December 10, 2021
* Cyber Security Basics December 14, 2021
* HIPPA Privacy and Security December 14, 2021
* Ethics and Code of Conduct March 7, 2022
* Security of Protected Information June 13, 2022
* HIPPA for Business Associates September 26, 2022

**TECHNICAL/NON-TECHNICAL SKILLS**

* Customer Service
* Collaborative
* Critical Thinking/Problem Solving
* Microsoft Windows
* Project Management
* Google Suite
* C++
* Microsoft Office

**ORGANIZATIONAL & CAMPUS INVOLVEMENT**

**Sister Scripters,** Towson UniversitySeptember 2022**-** Present

* Provide a safe space and community for women of color pursuing a career in tech
* Administer academic support and resources needed to achieve personal, professional, and educational goals.

**Cyber Defense Club,** Towson University September 2022**-** Present

* Hands on learning experience that introduces innovative security concepts for risk reduction and loss prevention
* Interconnect with the ways to prevent cyberattacks through securing, responding, and threat hunting Windows, threat hunting Linux, and researching the offense and defense of Livefire
* Organize Club Competitions: Collegiate Cyber Defense Competition, National Cyber League, NCAE Cyber Games, Hivestorm

**iTech Club,** Towson University September 2022**-** Present

* Facilitate interactive learning workshops for college students with an interest in technology
* Orchestrate Certification Bootcamps for students to obtain certifications and digital badges for their portfolio
* Assist in project managing club sponsored events such as a campus-wide Mario Kart Tournament and Computer Building Workshop

**Golden Rule Lodge #24,** Vauxhall, NJ January 2019**-** Present

*Youth Leader*

* Arrange Food Pantries and Clothing Drives for those in need
* Create opportunities for students to become involved in the town and gain community service hours
* Host community events such as Community Day and the annual Lodge Cookout

**Anderson’s Meet The Need**, New JerseySeptember 2017**-** Present

*Team Leader*

* Travel throughout New Jersey to provide resources to those enduring financial struggles
* Administer health check-ups, coats, food, and clothing to those in need
* Collect leftover food and produce from chain stores to prevent food wastage and distribute to those living in destitute