



Netsmart

myEvolv[®]

myEvolv Implementation and Integrations

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myEvolv Implementation

- Implementing an EHR is one of the most costly, challenging projects a healthcare organization will ever undertake.
- **Why was the myEvolv Implementation a Success?**
- Defined vision and goals with a key group of stakeholders while having a defined role of and experienced system administrator
- Defined optimization and insights
- Validated findings and opportunities for improvement
- Developed a prioritized plan for execution
- Executed optimization initiatives
- 168 Custom Forms/45 Custom Reports Created

myEvolv Post Go-Live

- EHR Governance and support model created
 - Monthly governance calls: leadership, finance, compliance, program staff, psychiatry, IT, and EHR system admin each attend
- Bi-Weekly Super-User calls
 - Defined agenda with each program director or supervisor to ensure program representation. Agenda based on new releases and crucial areas of concerns or needs.
- Help Desk Tickets maintained by EHR System Admin
- On Average 225 users in the system throughout a day
- On Average over 1000 forms documented daily
- 400-700 billable services per day documented by staff





myEvolv Integrations

- Health Information Exchange (HIE) Integration with MD CRISP
- Order Connect and Order Connect eMAR
- myHealthPointe – Patient Portal
- Netsmart Telehealth Solution
- Bells AI
- Improved Reporting through Power BI Integration
- Care Connect Inbox

All possible because staff are working to enter data and use this system

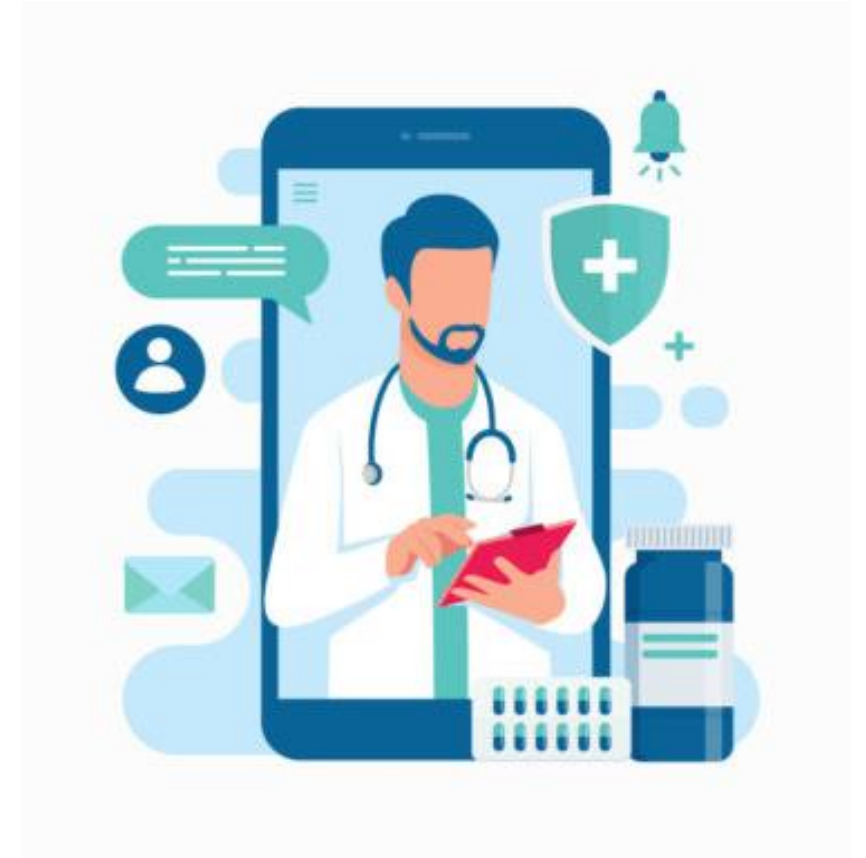
Medical Support Integrations

Health Information Exchange

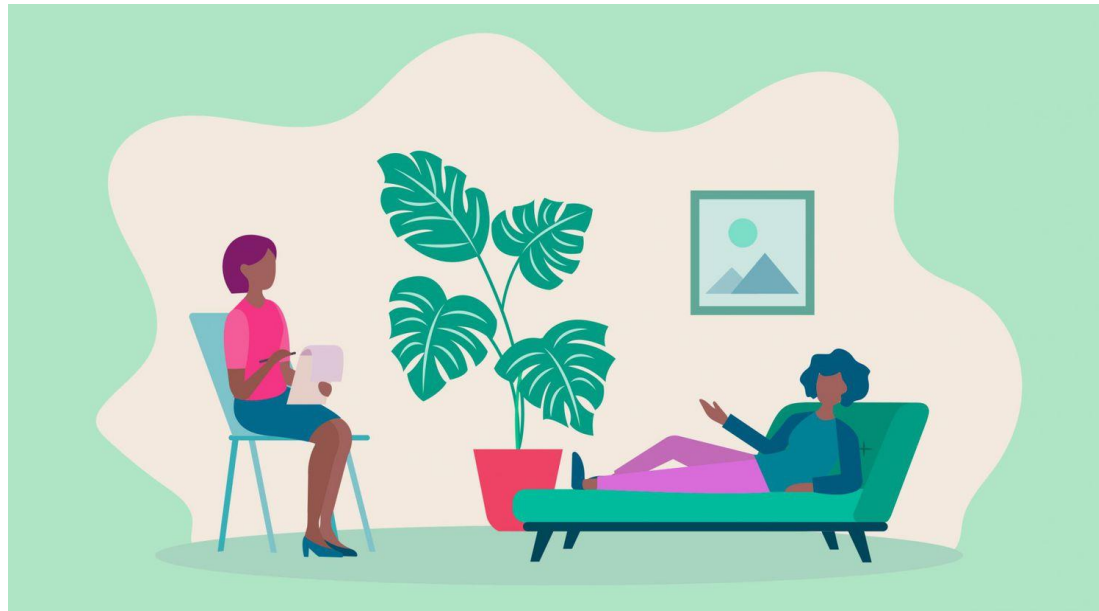
- Integration with MD CRISP
- Facilitating the electronic transfer of clinical information between different health information systems

Order Connect and Order Connect eMAR

- Web-based electronic prescribing and medication management tool that allows providers to prescribe, review and order tests electronically
- Administration and documentation of medication through this same system



Clinical Support Integrations



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- Bells AI
 - Digital Assistant designed to make the documentation process faster, easier and higher quality for behavioral health
- Improved Reporting through Power BI
 - Quickly and easily spot trends in data to stay ahead of the curve and make sure clients are receiving the best possible care
- Care Connect Inbox
 - Direct Secure Messaging, a secure communication mechanism for sending sensitive health information to other trusted parties (internal and external)

Client Support Integrations

- myHealthPointe – Patient Portal
 - Supports consumer-driven care by connecting individuals to their treatment through a user-friendly, secure solution
- Netsmart Telehealth Solution
 - Mobile and web platform that brings healthcare directly to the consumer



References

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