

CATHOLIC CHARITIES BALTIMORE

CHERISHING THE DIVINE WITHIN ALL

Why We do What We Do

COMMUNITY
SERVICES

CATHOLIC CHARITIES IN ACTION

DIGNITY

COMPASSION

HUMILITY

COLLABORATION

EXCELLENCE

INTEGRITY

Our Roadmap



A Brief Overview of Catholic Charities: History and Scope of Services



Our Mission: Why We do What we Do



Program Service Areas and Program Highlights



Responding to Change: Adapting New Programing



Looking Ahead



A Brief History of Catholic Charities of Baltimore



- The mission of Catholic Charities originates from Bishop John Carroll's 1792 mandate that one third of all diocesan parish revenue be directed to poverty relief
- Catholic Charities was officially incorporated in 1923, when the 12 independent Catholic services of the Archdiocese were consolidated under one operating body

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Where we Serve: Our Scope of Services

- Catholic Charities of Baltimore operates in all jurisdictions across Baltimore City and the 9 surrounding counties that comprise the Archdiocese of Baltimore
- Allegany, Anne Arundel, Baltimore City, Baltimore County, Carroll, Frederick, Garrett, Harford, Howard, and Washington



100 Years of Service



YEARS

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- Today, Catholic Charities of Baltimore operates 80 programs at over 200 locations across the state of Archdiocese of Baltimore
- We are the third largest Catholic Charities in the country, behind Catholic Charities of New York and Chicago
- The work of Catholic Charities is made possible by our over 2,000 colleagues and nearly 8,000 dedicated volunteers

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Our Mission, Vision, and Values

OUR MISSION
INSPIRED BY THE
GOSPEL MANDATES TO
LOVE SERVE
& **TEACH**
CATHOLIC CHARITIES
PROVIDES CARE & SERVICES
TO **IMPROVE THE LIVES**
OF MARYLANDERS IN NEED

OUR VISION
CHERISHING THE DIVINE WITHIN
WE ARE COMMITTED
TO A MARYLAND WHERE
EACH PERSON
HAS THE OPPORTUNITY
TO REACH HIS OR HER
GOD-GIVEN POTENTIAL

OUR VALUES
TO LOVE
TO SERVE
TO TEACH
TO WORK
FOR JUSTICE

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Mobilizing around Our Mission



Healing Trauma and Addiction

FAMILY
SERVICES

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Aging with Dignity

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SENIOR
SERVICES



Welcoming New Neighbors

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Achieving Independence



Empowering Careers



Supporting Children and Families

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Supporting Children and Families



- Catholic Charities Community Services provides supportive wrap-around services to lift up individuals at both the family and community level. These services include meals programs, case management, emergency and family shelter, early childhood education, and behavioral health support
- Family Services Program Partnerships
 - Safe Streets
 - Catholic Charities Behavioral Health

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Supporting Children and Families: Head Start

- **Head Start** Early Childhood Education
 - Catholic Charities' Early Head Start and Head Start programs provide early childhood development and family wrap-around support for low-income households and children with disabilities
- Head Start programs operate in Carroll County, Harford County, and Baltimore City, serving over 700 families and more than 800 children across the region



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Supporting Children and Families: Program Highlights



- **Anna's House**
 - Located in Harford County, Anna's House provides four transitional living spaces for women and children fleeing situations of domestic violence. Anna's House also provides emergency shelter, rapid rehousing, and permanent supportive housing for women and families experiencing homelessness.
- **Sarah's House**
 - A project-based supportive housing and emergency shelter program for women families in Anne Arundel County. Located on the military base at Ft. Meade, Sarah's House serves 125 women and children a day

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Supporting Children and Families: Earn Benefits

- **Earn Benefits**
 - Provides assistance in applying for and renewing public benefits, including the Supplemental Nutrition Assistance Program (SNAP), Temporary Disability Assistance Program (TDAP), and medical assistance
 - Annually, SNAP counselors assist over 2,000 households in applying for benefits, resulting in over 1,500 successful applications



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Achieving Independence



- Our goal with engaging all our guests is to help foster independence and long-term flourishing. We engage individuals experiencing poverty with meals, shelter, case management and access to resources in order create a foundation for those that we serve to achieve their God-given potential
- Family Services Program Partnerships
 - Gallagher Services

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Achieving Independence: The Weinberg Housing and Resource Center

- The **Weinberg Housing and Resource Center** is a low-barrier emergency shelter that provides homeless services to over 175 individuals each night in the City of Baltimore. Our services include:
 - Shelter
 - Code Blue
 - Convalescent care
 - Breakfast and dinner
 - Shower and laundry services
 - Case management and permanent housing referral showers
 - Life and job skills training



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Achieving Independence: Program Highlights



- **Rapid Rehousing**

- Catholic Charities provides rapid rehousing support in Baltimore City, Anne Arundel County, and Harford County. This support assists individuals and families experiencing homelessness with the transition into permanent housing
- Through the rapid rehousing model, individuals and families receive support in the following areas:
 - Quickly identifying prospective homes
 - Rental and move-in assistance
 - Case management support and connection with employment, as well as other resources to maintain housing

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Achieving Independence: Program Highlights

- **Permanent Supportive Housing**

- Catholic Charities provides both scattered site and program-based permanent supportive housing to formerly homeless individuals and individuals with disabilities across Baltimore City, Baltimore County, and Harford County
- **Holden Hall** serves 14 men in Baltimore City with permanent supportive housing services to ensure that individuals have a safe home to take refuge in while being connected with the social, emotional, and physical help they need
- **Hosanna House** serves 15 women over the age of fifty who have been chronically homeless and have medical and/or mental health diagnoses



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Achieving Independence: Program Highlights



- **My Sister's Place Women's Center**
 - Provides day shelter, daily meals, and wrap-around resources for women and children experiencing poverty. The Samaritan Center provides utilities assistance and eviction prevention funding to Baltimore City residents in need.
- **Impact:**
 - Each year across our programs, Catholic Charities
 - Serves over 250,000 meals to individuals in need
 - Prevents more than 150 families facing eviction from being forced out of their homes
 - Provides case management services for over 1,250 people
 - Assists over 300 individuals and families in obtaining permanent housing

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Achieving Independence: *How we structure programming*



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Achieving Independence: Our Daily Bread Employment Center



2nd and 3rd Floor: Community and stability building

- Job Readiness and Job Placement: Christopher Place Employment Academy and Work4Success
- Case Management

1st Floor Emergency Response Services

- Shelter Referrals
- Meals: Breakfast and Lunch
- Public Benefits Assistance
- Behavioral Health

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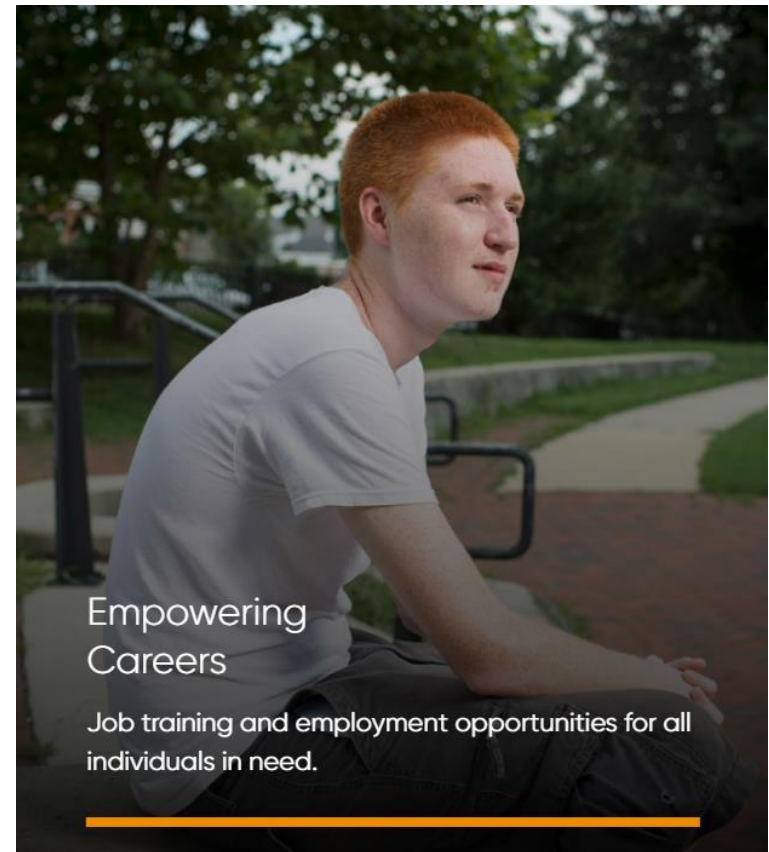
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Empowering Careers: Program Overview

- To further support individuals on their journey to independence, Community Services provides job readiness and occupational training for unemployed and underemployed individuals facing barriers to entry in the workforce. Our staff engages employers and assists individuals in obtaining employment at a living wage
- Senior Services Program Partnerships
 - Saint Elizabeth's Skilled Nursing Facility



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Empowering Careers: Program Highlights

Job Readiness and Soft-Skills Programs



Learn2Earn

- A 12 week job readiness program offered by My Sister's Place Women's Center (MSPWC)
- 6 weeks of workshops, followed by 6 weeks of internship at MSPWC in either clerical or culinary occupational training

Work4Success

- An 8-part workshop series offered on a rolling basis at Our Daily Bread Employment Center that addresses barrier remediation, background expungement, resume writing, mock-interviewing, and internet job search techniques

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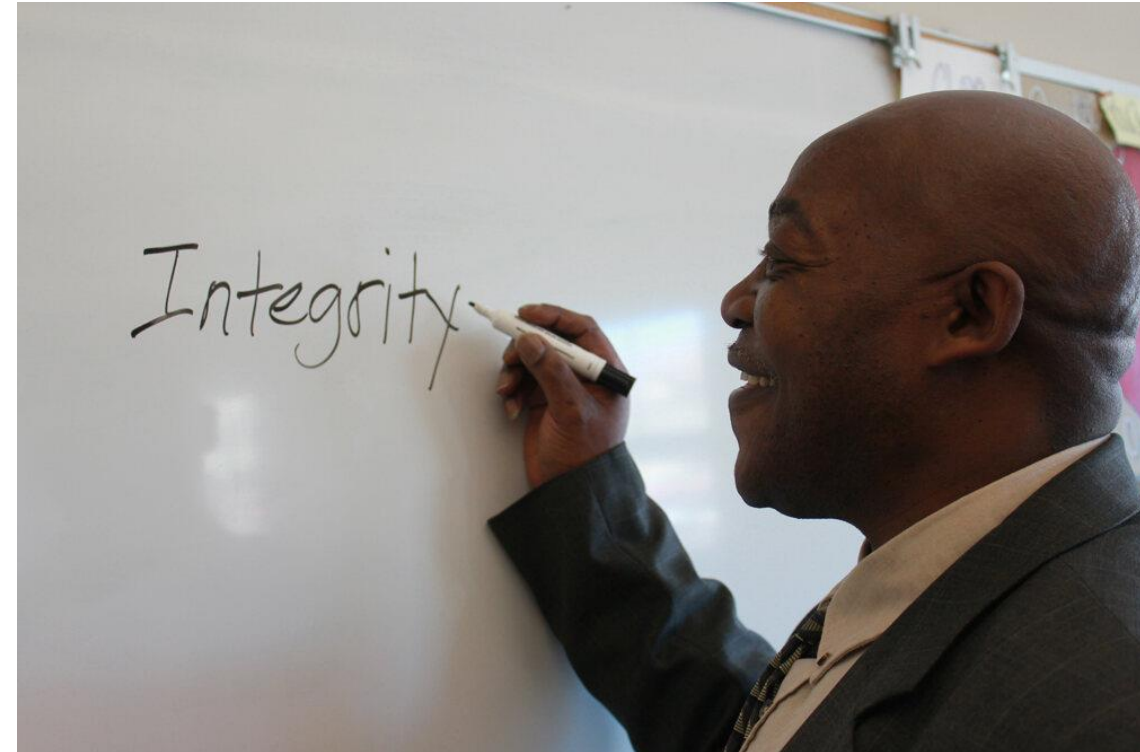
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Empowering Careers: Program Highlights

Residential Employment Programs

Christopher Place Employment Academy

- A one-two year holistic opportunity for life transformation academy for up to 60 men coming from experiences of homelessness, incarceration, or substance use disorder
- Located at Our Daily Bread Employment Center, Christopher Place offers job readiness through the Work4Success program. The men receive transitional housing support in addition to intensive case management and job placement support within the program



Empowering Careers: Program Highlights



Community-Based Employment Programs

My Brother's Keeper

- A Mayor's Office of Employment Development (MOED) certified community job hub (CJH) located in the Irvington Community in West Baltimore
- Provides meals services in addition to MOED employment support through the Maryland Workforce Exchange
- Provides wrap-around services and case management support

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Empowering Careers: Program Outcomes



- **Occupational Programs**
 - **Compassionate Caregivers** provides the opportunity for individuals to receive CNA/GNA certification, with a pipeline to employment at the St. Elizabeth's
 - The **LevelUp** youth employment program provides certificate training in the automotive, HVAC, and Commercial Driving industries for youth ages 18-25.
- **Impact**
 - Through our job readiness and occupational training programs:
 - Over 200 individuals receive job training each year
 - Over 100 individuals obtain employment at an average starting salary of \$13.50
 - 70% of individuals placed retain their jobs for at least 6 months

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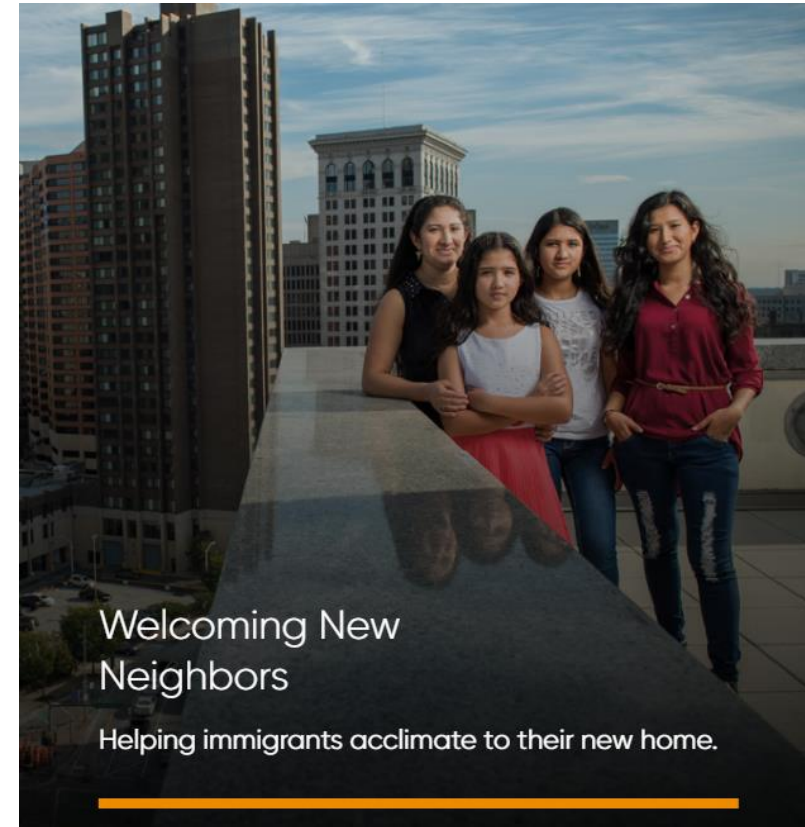
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Welcoming New Neighbors

- Through the work of the **Esperanza Center**, Catholic Charities provides:
 - Foundational **Client Services** such as translation, employment referral, notary services, and services for victims of crime
 - **Educational Services** for English as a second language (ESOL) and financial literacy classes, serving both youth and adults
 - **Health Services**, including free medical and dental services, to uninsured immigrants in the metropolitan Baltimore region who do not qualify for government-sponsored health insurance
 - **Legal Services** providing low-cost legal counseling and representation in family-based immigration matters. This includes **Family Reunification Services** for families separated at the US-Mexico border



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Welcoming New Neighbors: Program Outcomes



- **Impact:**
 - Each year at the Esperanza Center:
 - Over 150 unaccompanied minors are reunified with their families or sponsors
 - Over 300 individuals achieved English proficiency through ESOL Classes
 - Over 2,000 no-cost visits to health care services are made available to individuals without access to health insurance
 - Over 150 individuals obtained a visa
 - More than 550 individuals received support for their legal cases

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A Call to Change: Responding to Crisis

- **After the unrest of April 2015 following the killing of Freddie Gray, we were called to once again re-evaluate the limitations of our service model:**
 - How does our one-stop model challenge segregation across Baltimore by creating pathways to opportunity for West Baltimore residents?
 - How were we reaching individuals and families before the point of crisis?
 - How are we targeting our employment training to in-demand careers?



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Data-Informed Decision Making



- **In order to make a lasting commitment, Catholic Charities:**
 - Evaluated workforce industry trends for career-oriented training opportunities
 - Inventoried existing program resources to leverage and expand in West Baltimore
 - Consulted neighborhood stakeholders and subject matter experts on community needs

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Making Lasting Commitments

- **As a result, ACC of Baltimore:**
 - Expanded the West Baltimore Community Connections food pantry program (4 Parishes in 21216-21217)
 - Launched the St. Edward's Automotive Training Program (SEAT)
 - Job Readiness and Automotive Service Excellence (ASE) Certification Training
 - Assumed operation of the Safe Streets post in Sandtown-Winchester

FREE 12-WEEK
AUTOMOTIVE
TECHNICIAN
TRAINING

AUTOMOTIVE PROGRAM

Partnering with Vehicles for Change (VFC) to receive Automotive Service Excellence (ASE) certification upon successful completion of the program



- Hands-on occupational training
- Job readiness workshops
- Mock interviews
- Assistance in addressing barriers to employment
- Job placement assistance
- Driving lessons to obtain a driver's license at no cost

For serious career-minded individuals

APPLY NOW

ST. EDWARD'S
WORKFORCE
DEVELOPMENT
CENTER
CATHOLIC CHARITIES IN ACTION

2848 W. Lafayette Avenue
3rd Floor
Baltimore, Maryland 21216
667-600-3140 -- office
443-885-0991 -- fax
automotive@cc-md.org
www.cc-md.org/sewdc

Inspired by the Gospel mandates to love, serve and teach, Catholic Charities provides care and services to improve the lives of Marylanders in need.

NEW CLASSES BEGIN JANUARY, APRIL AND AUGUST 2020

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COVID-19 and The Evolving Face of our Programs

New Program Delivery Models



**Hybrid Workshop
Delivery**



Community-Based Workshops



**Computer Literacy and
Laptop Access Program**



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The Evolving Face of our Programs

New Program Delivery Models

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QR Code & Appointment-based
service Intakes

Emergency
benefits and job
placement support
are available.

Hope is
just the
start.

If you have lost your job or income due to COVID-19, we can help you apply for benefits and obtain job support:

- Supplemental Nutrition Assistance Program (SNAP)
- Temporary cash assistance (TCA)
- Temporary disability assistance (TDAP)
- Tel-Life Safelink cell phones
- Resume writing, interviewing, and job search training ONLINE
- One-to-one support for finding and maintaining employment

Contact us:

- Bilingual SNAP hotline: 667-600-2291
- Benefit counselors: 667-305-6024 or 443-885-9707
- Employment training and job placement support: Email work4success@cc-md.org or call 667-600-3400

REGISTER HERE

OUR DAILY
BREAD
EMPLOYMENT
CENTER
CATHOLIC CHARITIES IN ACTION



Inspired by the Gospel mandates to love, serve and teach, Catholic Charities provides care and services to improve the lives of Marylanders in need.
This institution is an equal opportunity provider.

Remote and Hotline Services

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✓ COMPANY

Our Daily Bread Employment Center - Catholic Charities of Baltimore

✓ SERVICE

Job Placement and Training Intake Appointment

○ DATE & TIME

SELECT DATE AND TIME

December 13 - 17 

Next 5 Days 

Mon 12/13	Tue 12/14	Wed 12/15	Thu 12/16	Fri 12/17
9:00AM	1:00PM	1:00PM	1:00PM	9:00AM
10:00AM	2:00PM	2:00PM	2:00PM	10:00AM
11:00AM				11:00AM
1:00PM				1:00PM
2:00PM				2:00PM

Link to booking portal: <https://book.appointment-plus.com/d4mtce50/#/>

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Looking Forward: Future Initiatives



- An expanded Intergenerational Center in West Baltimore, to house:
 - Workforce Development and Occupational Training
 - 8 Head Start Classrooms
 - Community Recreation and Programming Space
 - Community Meals Programming

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Thank you!

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