

**Jenna Wright**  
Towson, MD  
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## **EDUCATION**

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**Bachelor of Science, Information Technology Major** May 2024  
Towson University, Towson, MD  
GPA: 3.73

## **RELATED COURSEWORK**

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**Web Development** Spring 2022  
Towson University, Towson, MD

- Explored website management tools like HTML, CSS, scripting, and various databases
- Implemented client-server web interaction with backend databases
- Evaluated security and accessibility issues of website development
- Completed the build of a WordPress site

**Database Management** Spring 2022

- Designed, created, and implemented a sample library collection database
- Learned about different types of databases and their implications
- Practiced methods of data collection and steps for integration with databases
- Studied data backup and recovery systems

## **WORK EXPERIENCE**

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**Advancement Intern** October 2022—August 2023  
Baltimore Museum of Art, Baltimore, MD

- Created new customer records in various database softwares
- Maintained customer information databases
- Fulfilled membership customer service requests
- Assisted with file archiving and organization
- Provided onsite event support for exhibition openings

**Snack Bar Attendant** Summers 2016—2022  
Andover Recreation Center, Linthicum Heights, MD

- Established multitasking and problem-solving skills
- Delegated tasks to and worked cohesively with several coworkers as a shift lead
- Led and trained new employees
- Reconciled cash for opening and closing shifts
- Maintained and purchased inventory

## **TECHNICAL SKILLS**

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**Operating Systems:** Mac OS | Windows XP, 10  
**Languages:** Java | HTML | JavaScript | MySQL  
**Softwares:** Google Workspace | Microsoft Suite | Zoom | WebEx