

Ruth Wireduwah

Aberdeen, MD

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EDUCATION

Bachelor of Science, Information Technology

Expected Graduation: May 2024

Towson University, Towson, MD

3.79 GPA

Dean's List

TECHNICAL/ NON-TECHNICAL SKILLS:

- Programming Language: C++, Java
- Microsoft Office
- Visual Studio Code
- Google Workspace
- Teamwork
- Meet Deadlines
- Communication
- Fluent in Twi

WORK HISTORY

Towson University Cybersecurity Center, Towson, MD

Feb 2023 – Present

Information Technology Technician

- Install, operate, and maintain computer networks and communication systems
- Perform information technology support duties to ensure smooth delivery of technology services
- Monitor, operate, coordinate and assists others in the operation of computer hardware and software

Towson University Library IT Operations, Towson, MD

Sept 2022 – Feb 2023

Student Assistant

- Perform quality assurance checks of library computers to ensure satisfactory operation
- Provide first response support for and troubleshoot IT-related issues

Towson University Computer Information Sciences, Towson, MD

Sept 2022 – Feb 2023

Information Desk Assistant

- Execute clerical tasks such as creating and updating inventories and other documentations
- Processed customer and account source documents by reviewing data for deficiencies

Towson University New Student Family Programs, Towson, MD

May 2022 – Sept 2022

Orientation Leader

- Guide a group of 20 incoming students by aiding them on their arrival on campus
- Organize and create team activities and games for new students

Ledo Pizza and Pasta, Aberdeen, MD

June 2020 – Aug 2022

Trainer/Server/Cashier

- Engage positively with customers while taking orders and delivering food
- Handle all cash and electronic payments accurately

EXTRACURRICULARS

Data Visualization and Analytics Group, Towson University, Towson, MD

Oct 2022 – Present

Member

Sister Scripters, Towson University, Towson, MD

Oct 2022 – Present

Member

Pensa @ TU, Towson University, Towson, MD

Sept 2021 – Present

President

Church of Pentecost IT Control Team, Aberdeen, MD

2017 – 2020

Assistant Leader